



**TSS Facility Management  
Services Private Limited**



**Maintenance, House Keeping  
& Security Services**



## Welcome to TSS

We are pleased to introduce ourselves as one of the leading full-fledged Maintenance & Housekeeping Service provider to all types of Group Housings at very competitive rates. We are a company having specialization in integrated facility management, Transition management Infrastructure Management, Technical Management, Facility Management Services to name a few. We take care of all non-care facility management activities of the property. We are recognized for our excellent facility maintenance services, knowledge, expertise and ability to share and implement best cleaning and hygiene practices.

In a short span of time our Company has earned the confidence of the reputed clients all over the NCR. We have established an enviable reputation for quality, professionalism and integrity in the Maintenance & Housekeeping Services. To consolidate and cultivate confidence in TSS, competence is therefore the primary ambition of the company.

Our vision is to provide contentment to our clients through steadfast, principled, competent and worthwhile services. This will be possible through persistent up-gradation by innovating services and dexterity.

Our Mission is to establish TSS as the No. #1 total maintenance & service provider and a brand to be acknowledged nationally in the private Maintenance Industry.

Our Aim is to provide professional and intelligent management to building and create a conducive environment which will add value to the client

## Our Service Portfolio

Our range of services includes technical and non technical services of housekeeping, maintaining the civil work, pest control and hygiene and provides services of electricians and plumbers. The extensive range of services allows us to provide high quality multiple services under a Facility Management concept at highly competitive rates. We have a round-the-clock control system which constantly monitors the working of the manpower provided by us. Also, our supervisory staff makes sure that it visits the client's sites and inspects about the quality of the manpower services rendered by us.

### 1. Sanitation

**1.1** Daily sweeping of common areas (all such spaces used and enjoyed by the Property Buyers in common with other property Buyers in the complex).

**1.2** Daily domestic refuse collection from the flats.

**1.3** Cleaning of surface drains, sewage collection network etc. within the Building Area depending on requirement.

### 2. Horticulture

**2.1** Regular maintenance and upkeep of lawns, gardens, plantation, greenery, trees and flowers, etc. in the common areas within the complex.

**3.** Power Supply pertaining to common areas and apartment blocks and common facilities

**3.1** Maintenance of power distribution network, including, switch gears, cables etc.

**3.2** Operation and maintenance of lighting of passages, corridors and other common spaces.

**3.3** Maintenance of generator(s), if any, and its operation as and when necessary.

### 4. Civil Maintenance

**4.1** Repair & Maintenance of parking areas and all common facilities.

### 5. Other Services / Facilities

**5.1** Bill pay service - Telephone & Electricity.

**5.2** Operation and maintenance of central facilities like pool, gym, Activity Center, AMC of capital equipments etc.

**5.3** Services of electrician, plumber, helper, carpenter and mason to the occupants of the flats subject to availability for attending to minor jobs, within their properties. Material necessary for rectification of these minor repairs defects would have to be provided by the occupant.

**5.4** Operation and maintenance of lifts.

**5.5** Provide manpower (stewards and chefs) for canteens, restaurants and hotels.

### 6. Plumbing Services

As Registered Plumbers, TSS Facilities offers an array of services including, but not limited to

1. Domestic, Commercial and Industrial Plumbing Solutions
2. Bathroom Renovations
3. Geyser Installations
4. Maintenance Plumbing
5. Shower Door Installations
6. Water Saving Solutions

Our Housekeeping services are particularly concentrated on „Total Quality Management (TQM) . Over a period of time our Maintenance and House Keeping

Team have perfected the art of keeping any premises handed over to them, clean, hygienic and fully functional and looking fresh and new, always. Our track record has helped us in securing a very strong base of loyal clients who are absolutely satisfied with the services offered by us. TSS is dedicated to meet the challenges of facility Management and Housekeeping solutions.

## Why Choose TSS

We do not believe in merely a “satisfied client” but a “totally satisfied client with a smile”.

We believe in developing „Repo” with our client wherein we become partners in the growth and development of our client. We keep an eye on the daily activities of our professionals and their day to day activities so that they execute their activities with complete discipline and competency. We lay strong emphasis on selection, training and recruitment of the staff. We also work in coordination with our clients to make sure that the quality of our services is unmatched.

We provide House Keeping services by Latest Methods and well trained Housekeeping Technical personnel with a pleasant working environment. Our services are appreciated for the following features:

- Expert Supervision • More administrative control • More functional control • More cost effective • Timely execution • Well trained professionals with a positive attitude • Optimized utilization of latest technology • Look forward to and meet up challenging customers • Building long-term relationship with our customers

We do our best to provide assignments that are full of challenge to our professionals so as to sharpen their skills and they get the chance to make optimum utilization of their talents to serve our clients. This further allows us to satisfy our clients that being our prime goal.

## Facility Management Services

Our Facility Management Services allow us to meet the requirements of corporate and industrial bodies. Offered at competitive price, our services are reliable & efficient, and are widely appreciated by our clients.



## Eco Friendly Approach

TSS focus on administrating building assets in a green and conscientious way. We assure that our Services will be environmentally friendly and we maintain a close relationship with our clients that lead to a mutual benefit and Business prosperity. Through this we keep our society healthy and green. We induct the latest equipment available in the industry for cleaning operations and use only branded and (to the extent possible) biodegradable and environmentally friendly chemicals to deliver Green and Sustainable Cleaning.

## Our Team

Our core management is handled by our Managing Director Mr. D.C. Sharma, who has more than two decades of experience in our field. The Lower levels of Managements have proven skills and are vastly experienced in the field of maintenance facility management.

## Our Staff

All our staffs have extensive operational experience and are able to provide effective support and advice at every stage of the operation. They have been intensively trained by qualified trainers. Our Staff work in close co-ordination with our clients to deliver services in exact accordance with international standard and up to their specifications.

Our staff recruitment procedures are guided by the principle that “It is the man behind the tool who matters.” Therefore, we lay utmost importance to the Selection and Recruitment of quality manpower through our professionally managed Recruitment Department wherein the potential candidates are adequately tested for their basic intelligence, interest, motivation and integrity. The staff is professionally trained with all latest & advanced safety instruments. Our staff is geared to offer personalized services to our clients and possess the three D s qualities, namely Devotion, Dedication and Discipline. Company’s can rely on our services because we have the years of experience & proven track records which makes us as a strong competitor in the market.

## Our Commitment

SERVICE BEFORE SELF-It is the motto of TSS to ensure that no stone is left unturned and ensure the customer satisfaction at its best. We are committed to offer maximum benefit to our clients with our quality maintenance services; therefore we keep an up-dating our resourceful skills in all aspects of maintenance with reference to the organization's requirements.

Commitment, Professionalism, Responsibility and Labor law obligations are the Key words and guiding factors for our Services which have made us a trustworthy and recognized management agency. The TSS is admired for its qualities like integrity, well trained, professional attitude, honesty and reliability.



## TSS Facility Management Services Private Limited

*Assuring  
Reliable &  
Quality Services*



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